

Licensing & Pricing

Q: How is PrinterLogic licensed?

PrinterLogic is licensed per print queue.

While normally there is one queue associated with each printer, a printer with multiple configurations may require a separate queue for each. In that case, each unique configuration requires its own license.

PrinterLogic’s core functionality can be enhanced by adding “bundles,” including Advanced Security, Output Management, and Cost Management. These bundles can be added individually, or in combination. You can choose the combination that best meets your needs:

| Core Print Management Features | | |
|------------------------------------|---|--|
| ✓ Printer Object Management | ✓ Support Windows, Mac, Linux, & Chrome OS | ✓ Role Based Access Control |
| ✓ Printer Driver Management | ✓ VDI Support (Citrix, AVD, Horizon) | ✓ Administrative Auditing |
| ✓ Print Job Management | ✓ All Print Manufacturers Supported | ✓ Print Job Reporting & Analytics |
| ✓ Driver Profile Management | ✓ Mobile Direct IP Printing (iOS & Android) | ✓ Printer Monitoring & Alerts (SNMP) |
| ✓ Self-Service Installation Portal | ✓ Print Server Data Migration Utility | ✓ Identity Provider Integration (Single) |
| ✓ Printer Driver Deployment | ✓ Data Warehouse & BI Integration | |

| Additional Features | | |
|--|---|---|
| Advanced Security | Output Management | Cost Management |
| <ul style="list-style-type: none"> ✓ Secure Release Printing ✓ Mobile App Print Release ✓ Concurrent IdP Support (Multiple) ✓ Offline Secure Release Printing ✓ Off-Network Printing ✓ Off-Network Cloud Printing* | <ul style="list-style-type: none"> ✓ EMR/EHR Support (Epic, Cerner) ✓ ERP Support (SAP) ✓ Rules & Routing* | <ul style="list-style-type: none"> ✓ Print Quota Management ✓ Client Cost Management* ✓ Rules & Routing* |

*Coming Soon

Q: Will I need additional bundles?

PrinterLogic’s Core functionality is a complete print-management solution that eliminates print servers. It delivers queue and driver management, a suite of reporting tools, mobile printing, and self-service printer installation.

Our bundles extend this functionality in three areas: Advanced Security, Output Management, and Cost Management. Advanced Security offers secure and off-network printing. Output Management offers integrations with EMR and ERP systems for healthcare and manufacturing. Cost Management allows customers to set limits on print spending through quota management. Contact your Customer Success Manager to determine which features will work best for your company.

Q: Are there discounts for greater volumes purchased?

Yes. There are volume breaks, starting from 50 queues through 7500+.

Q: What's the difference between the trial version and the full version?

A trial allows you to try out all the functionality in the PrinterLogic suite. You can test all of the software's capabilities. Trials are limited in scale, however, and allow up to 50 fully-featured queues for 30 days. If you purchase, the time you invested configuring the system is not wasted—you just convert to a fully licensed version. For larger organizations that need a broader trial version, reach out to your sales representative for additional trial licenses.

Q: Do you offer multi-year contracts?

Yes, multi-year contracts can be arranged for either 3, 4, or 5 years.

Q: Are licenses perpetual or subscription?

All PrinterLogic licenses are subscription-based, which grants the right to use the software for the term of the contract.

Q: Does my license include access to support and maintenance services?

All subscription licenses (annual or multi-year) include support and maintenance for the full duration of the license period.

Q: I currently have a perpetual license, what happens to this?

Your Customer Success Manager will contact you to discuss the best option for you under the new licensing model.

Q: We use Imprivata in our organization. How is that licensed and provisioned?

The Output Management Bundle provides integration with Epic and Cerner EMR/EHR software, and also integrates with Imprivata for identity management. Imprivata charges for access to their software whether the customer already has their software or not. We have to pass that charge onto the customer. Imprivata licensing is per queue—and separate from the PrinterLogic bundle licensing—so you purchase as many queues as you need for your environment.