

# Vasion Automate FAQ

## OVERVIEW

Vasion Automate is an easy-to-use SaaS solution that bridges the gap between print environments and digital work. Anyone can now automate processes across teams to bring speed and visibility to their work. Serverless printing, now combined with online forms and workflows, enables you to capture and move the right data, to the right people, at exactly the right time. Vasion Automate allows you to drive digital transformation wherever you sit.

## What features are included in Vasion Automate?

Vasion Automate is designed to enhance your work experience with key features, including:

- **Vasion Print:** Your PrinterLogic instance is now called Vasion Print. Everything from PrinterLogic is the same, and nothing will change for end users—the only difference is the updated name: Vasion Print.
- **Vasion Simplified Scanning:** Simplified Scanning, available through Vasion Print, offers a seamless and efficient way to convert paper documents into digital files. Enhance productivity, security, collaboration, and document management while reducing costs and environmental impact.
- **Vasion Forms:** Effortlessly build fully customizable forms tailored to your business needs, gathering data and approvals at the right time.
- **Vasion Signature:** Incorporate Vasion Signature within your forms to provide approvals, offer letters, or waivers. Your organization now has a seamless experience for gathering and storing the decisions that matter most.
- **Vasion Workflow:** Say goodbye to bottlenecks and hello to streamlined processes. The all-in-one, no-code workflow designer allows anyone to create workflows that remove manual processes, repetitive tasks, and unnecessary delays.

## What can I do with Vasion Automate?

- **Automate Tasks:** Utilize the no-code workflow designer to streamline tasks, boost collaboration, and remove unnecessary delays.
- **Gather Data:** Upload or capture data with forms to launch business workflows.
- **Drive savings:** Reduce the cost and upkeep of legacy systems with a single platform for print and other daily processes.

## **How do I get access to Vasion Automate?**

Beginning on February 6th, eligible accounts will be prompted to opt-in to the new Vasion Automate experience directly inside your current PrinterLogic instance. Once you have opted in, you'll need to review and accept our updated terms of use. No changes will be made to your account unless your PrinterLogic Admin opts in.

If you have questions regarding eligibility or the updates to our terms, please send them to your Customer Success Manager.

## **Can we opt out of the new Vasion Automate features until we are ready to use them?**

Yes. Even though we highly encourage you to try out the exciting new Vasion Automate features, you can simply select the 'Not Now' prompt on the Opt-In Modal. When you're ready to opt in, the modal will be available anytime you log in to PrinterLogic.

## **What is workflow automation?**

Workflow automation is a series of repeatable tasks that you can set up to run automatically to streamline your repetitive processes. From employee onboarding, to processing invoices, and even support ticket management, Vasion Automate can help you improve organizational efficiency and even make work...flow.

## **What types of actions or tasks can be included in a workflow?**

You can incorporate steps to gather approvals, signatures, build forms, and add other pre-defined criteria using Vasion's Rules & Routing (bundle required), allowing you to tailor the process to your organization's specific needs and preferences. Actions and tasks can be sent or assigned to internal or external users (without licenses) to keep work moving across teams, departments, or whoever you need to collaborate with to get things done.

## **What can I do with Vasion Automate's form builder?**

The form builder allows you to create digital and PDF forms on the fly. Drag-and-drop functionality means no coding is required, making the interface user-friendly. Vasion Forms can be used for various purposes, including: collecting signatures, processing orders, or capturing information.

## **Are there any additional costs for Vasion Automate features?**

No. The new functionality is included in your existing PrinterLogic license at no additional cost. When you opt-in to Vasion Automate, 5 creator licenses and 2500 annual workflows are complimentary. If you need additional workflows, or would like to explore advanced functionality, please contact your Customer Success Manager.

## **Does Vasion Automate affect my current print queue licenses?**

No. You still have access to the same amount of print queues that are in your current PrinterLogic license. If you need additional print queue licenses, please contact your Customer Success Manager.

## **How are 2500 Annual Workflows defined?**

A “completed workflow” is counted each time a workflow template is run from start to finish. It is not defined as each workflow template created or published.

## **What Vasion Print bundles are available?**

Available add-ons to Vasion Print are Advanced Security, Cost Management, and Output Management. To learn more about these additional bundles, contact your Customer Success Manager.

## **What types of encryption does Vasion Automate support?**

All documents and files are stored with an encryption layer for an extra level of protection when documents are at rest in cloud storage.

## **Does data travel through Vasion Automate or is it stored in Vasion Automate?**

All data is stored in AWS or Azure, depending on the client’s geolocation. Data that travels through Automate is only stored in AWS or Azure, and is always encrypted, both in transit and at rest.

## **Are Signatures in the Vasion Automate platform legally binding?**

Yes. Signatures within Vasion Automate are legally binding and comply with the ESIGN Act and Uniform Electronic Transactions Act (UETA). All signers must agree and consent that they are legally bound by the document and the Vasion Consumer Disclosure before completing a signature request.

## **What authentication methods does Vasion Automate support?**

Vasion Automate supports the same IdP integrations as those in Vasion Print (formerly PrinterLogic). Administrators can configure password policies for Vasion Automate logins, like a character max, password expirations, a number of uppercase letters or numbers, etc.

## **Can Virtual Appliance customers access Vasion Automate?**

At this time, Vasion Automate is only available to our PrinterLogic SaaS customers.

## How will Vasion Automate integrate with my current PrinterLogic instance?

The login to Vasion Automate and Vasion Print (formerly PrinterLogic) is unified under one platform, requiring the latest IdP Settings configuration screen. For migration details, please contact your Customer Success Manager.

## Are there any resources available to help me understand Vasion Automate?

Check out the following resources to learn more about Vasion Automate, and please direct any questions to your Customer Success Manager.

- [Solution Brief](#)
- [Documentation](#)
- [Upcoming Webinars](#)

## Where can I learn more?

Check out our Vasion Automate [documentation](#) to learn more, or contact your Customer Success Manager.